

Accessibility Guide

INTRODUCTION

It is the aim of our team as far as possible to offer bespoke service to the individual needs of all guests ensuring all are treated equally and according to their needs. The following is a summary of our provision of facilities and services to assist us in this objective.

This guide addresses some of the issues that some guests may need to be aware of when visiting and provides practical information for all who use our facilities.

We ask that when making an enquiry prospective guests make us aware of any special needs or diets that may be required so that we can fully understand and work towards satisfying any required amendments to our service that may be needed to ensure that you have a memorable visit.

As a rural heritage building, we do have some constraints centred on the structure of the building and our grounds. On contacting us to enquire or make a reservation we will discuss any special needs and describe how we can be of assistance within these constraints. If following this assessment, we feel we are unable to accommodate any potential guest comfortably and to their complete satisfaction, we will make every attempt to suggest a suitable alternative within the area.

Upon making a reservation, we will require the full name address and contact telephone number of the guest, as well as e-mail address so that we may send confirmation of the reservation.

Arrival and car parking facilities

The Barn at Pod Shavers offers complimentary parking to all our patrons. This is a multilevel surface followed by a pedestrian route to the entrance to our courtyard. Drivers are always welcome to drop off guests at the entrance to the courtyard prior to parking. Assistance will always be available to the best of our ability where needed.

Food Service

- Furniture is flexible and can be moved upon request as long as it does not inconvenience fellow guests or put the team at risk
- Chairs with arms can be provided on request
- Tables have a space of 70 cm and are an assortment of round and square tops
- We have chairs that can be removed to accommodate wheelchairs
- Menus can be made available in large print by prior request
- Accessible toilet facilities are provided
- We are always pleased to offer guests the use of spare reading glasses, a magnifying glass, or a torch. The menu can be read personally to anyone on request
- Table service is undertaken for food and beverages
- Every effort is made to maintain a comfortable temperature
- We are a professional team who will always do our best to offer discreet assistance or lend an arm of support where needed
- Guide dogs are welcome
- We are strictly non-smoking inside the barn

Any measurements are approximate, and we are unable to take responsibility for any errors or omissions.

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